

Google will remove support for less secure apps starting May 30th 2022.

If your Konica Minolta MFD has been configured to scan to email using a Google account that has less secure apps enabled, scan to email may cease to function beyond this date.

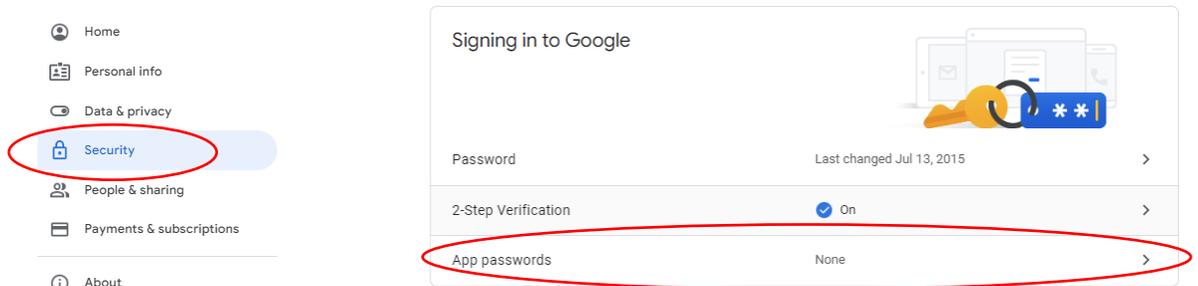
You will need to enable 2-Step verification on your Google Account and create an App password.

1. Log into your Google account and enable 2 Step Verification

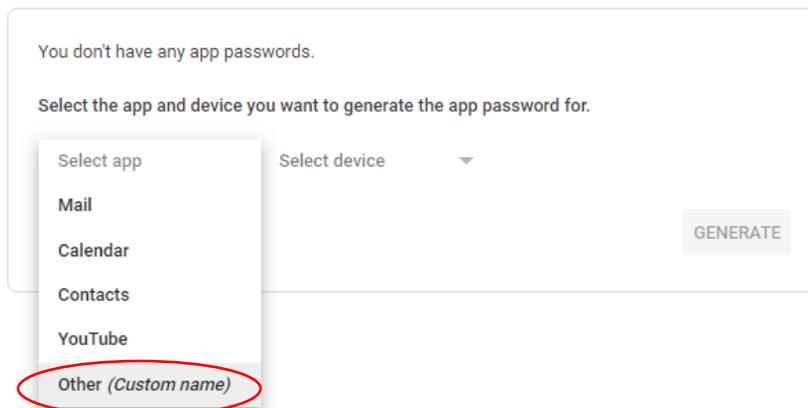
[Google Account - Turn on 2-Step Verification](#)

2. Once 2-Step Verification is enabled, you will now have an App Passwords option

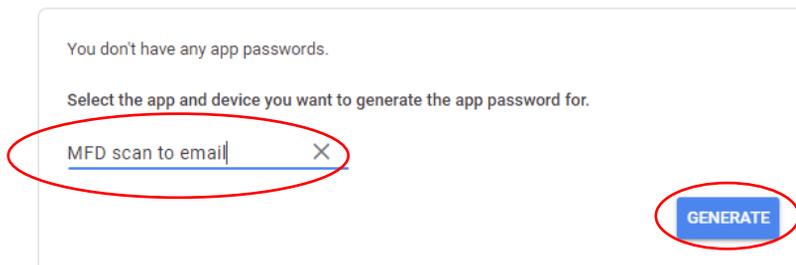
Click on the option to create an App password



3. From the Select app drop down menu, select Other (Custom name)



4. Enter a name for the app password and select Generate



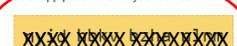
Generated app password



5. Copy the new app password as you will need to enter it into your MFD's scan to email settings as per guide on next page



Your app password for your device

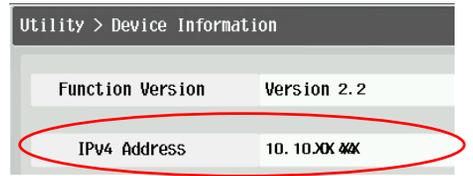


How to use it

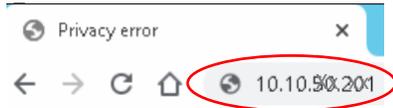
Go to the settings for your Google Account in the application or device you are trying to set up. Replace your password with the 16-character password shown above. Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone.

Konica Minolta

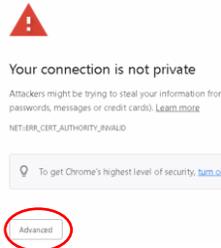
1. Record your MFD's IP address
From the Home Screen select:
Utility then Device Information



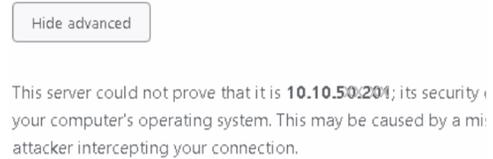
2. Enter **your MFD's unique**
IP address into the address
bar of your web browser



If you receive a privacy
message, select Advanced



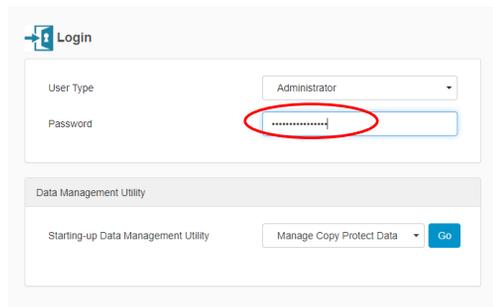
Click on Proceed to....



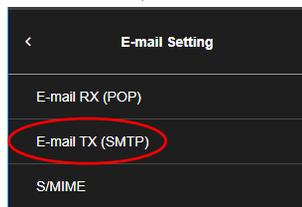
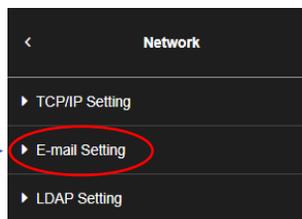
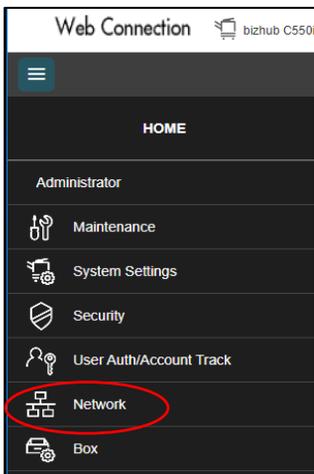
3. Press the **Logout** button in the upper right corner and confirm the logout



Select **User Type Administrator**, insert password
and press **Login** in the bottom right corner
The password is either 12345678
or
1234567812345678



4. Select Network | E-Mail Setting | E-Mail TX (SMTP)
Scroll down to SMTP Authentication



Confirm the User ID is the correct username for your
Gmail account and Enter the Gmail App password into
the Password field. Select OK, then logout

