

Less secure apps & your Google Account

Google will remove support for less secure apps starting May 30th 2022.

If your Canon Gel III MFD has been configured to scan to email using a Google account that has less secure apps enabled, scan to email may cease to function beyond this date.

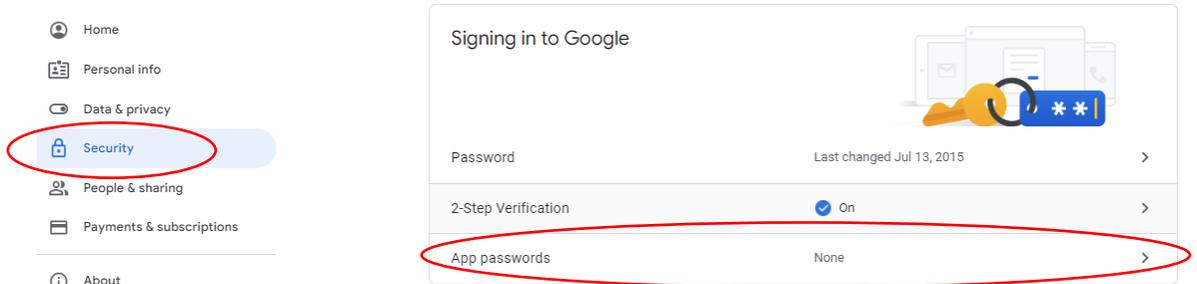
You will need to enable 2-Step verification on your Google Account and create an App password.

1. Log into your Google account and enable 2 Step Verification

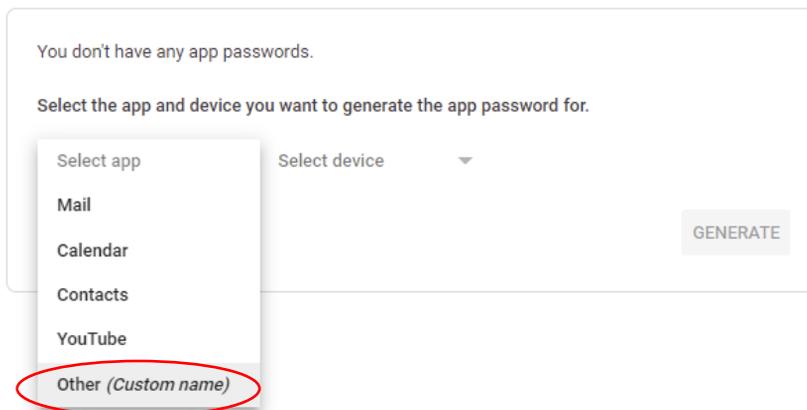
[Google Account - Turn on 2-Step Verification](#)

2. Once 2-Step Verification is enabled, you will now have an App Passwords option

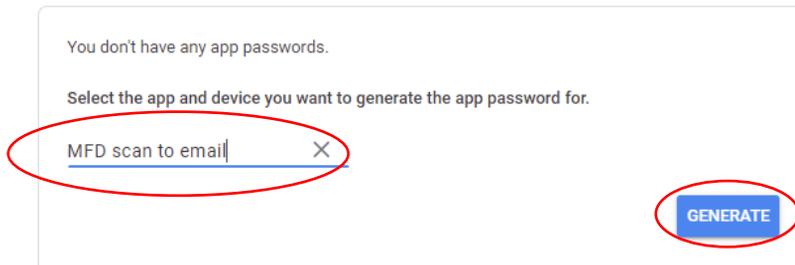
Click on the option to create an App password



3. From the Select app drop down menu, select Other (Custom name)



4. Enter a name for the app password and select Generate



Generated app password



5. Copy the new app password as you will need to enter it into your MFD's scan to email settings as per guide on next page



How to use it

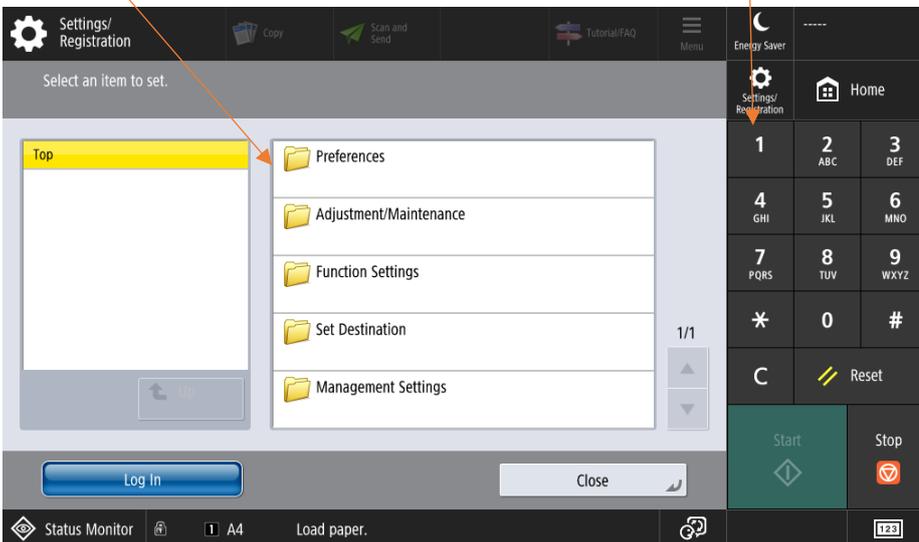
Go to the settings for your Google Account in the application or device you are trying to set up. Replace your password with the 16-character password shown above. Just like your normal password, this app password grants complete access to your Google Account. You won't need to remember it, so don't write it down or share it with anyone.

Canon Gen III

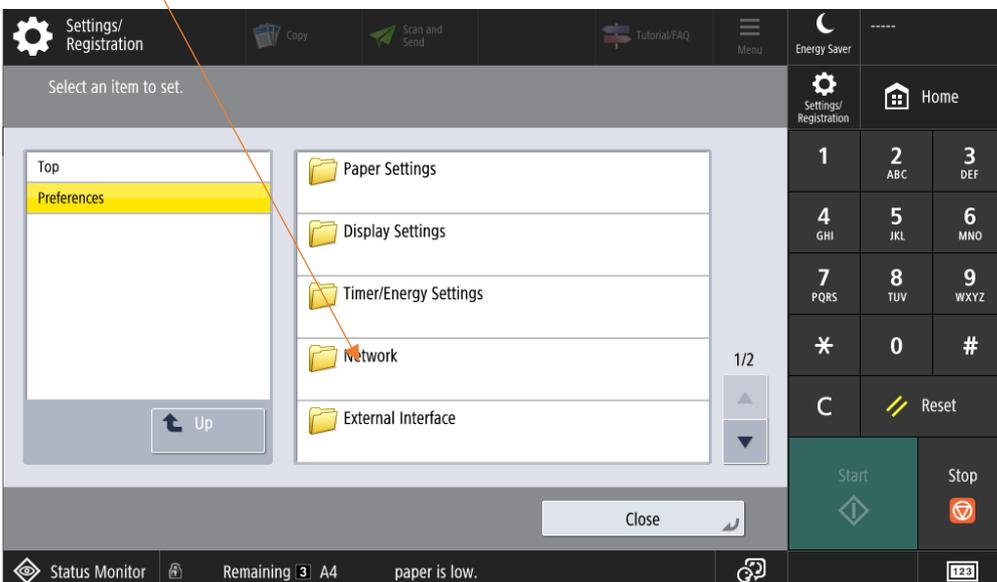
To find the IP address on a Canon Device, Press the settings/registration key on the keypad



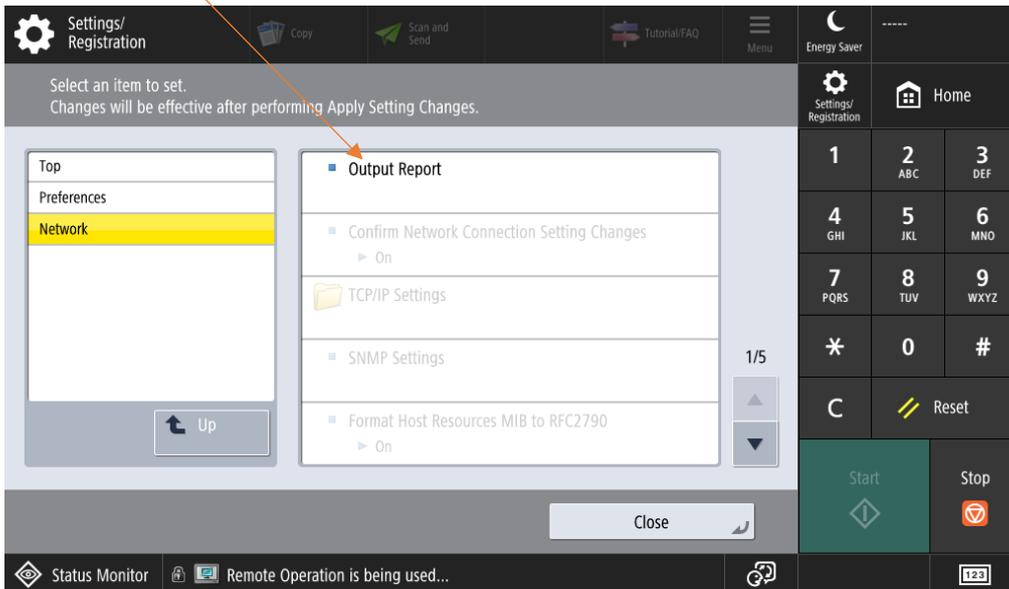
Select "Preferences"



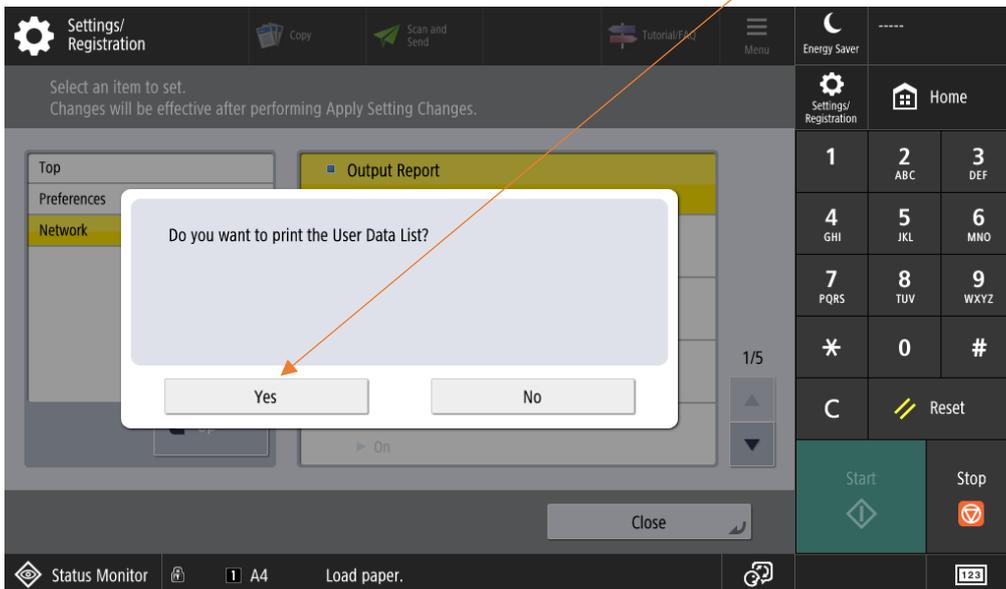
Select "Network"



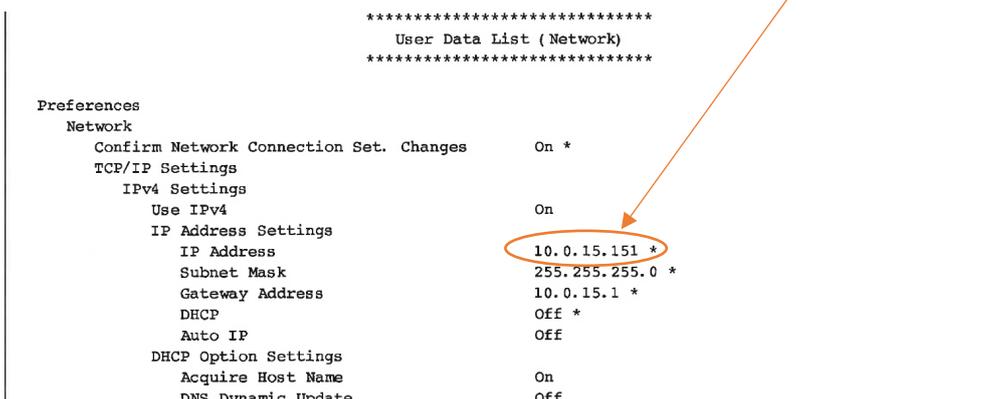
Select "Output Report"



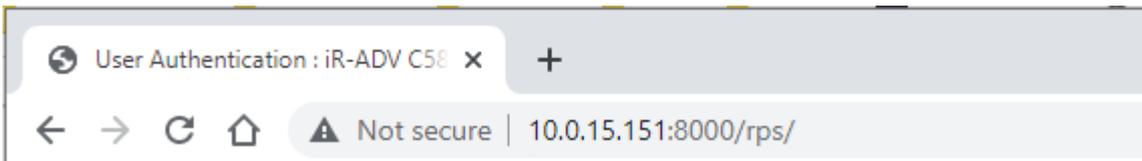
It will ask Do you want to print the User Data List?, select "Yes"



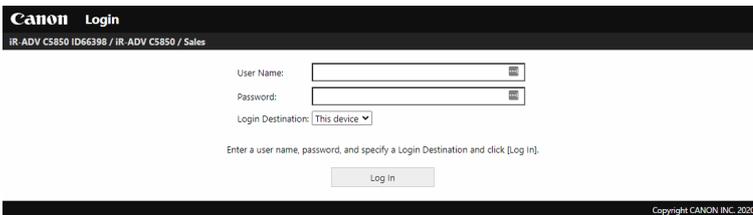
This will print several pages. Locate the IPv4 address, which is the IP address of the screen



Enter the IP address from the printout into your web browser address bar on your computer as shown below

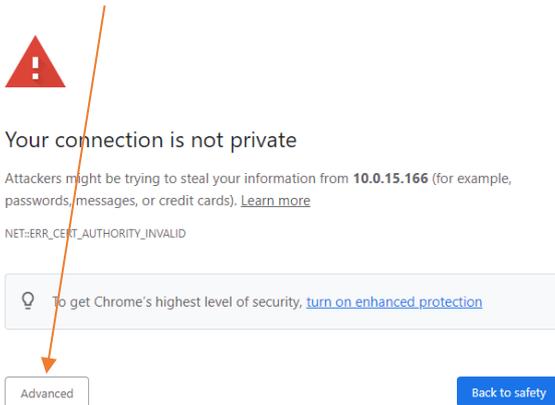


You will now be asked for a username (or Department ID) and password. The example below shows the login using a User name

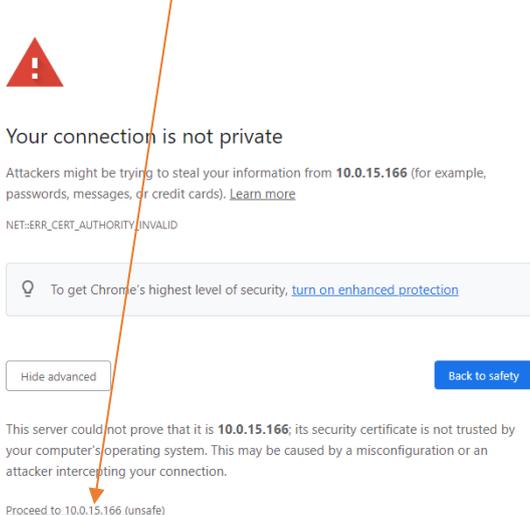


If you do not know your login details, please call EFX for assistance.

Different browsers will show the next message slightly differently, but in Chrome for example, you will need to click on "Advanced"



Then Click on Proceed



Once logged in, click on “Settings/Registration”

imageRUNNER ADVANCE DX
Device Name : iR-ADV C5850 ID66398
Product Name(Serial Number) : iR-ADV C5850 (2YB00985)
Location : Sales
Login User : Administrator Log Out
Remote UI : Portal
Language: English E-Mail to System Manager
Last Updated : 05/05/2022 11:42:21

Device Basic Information

Device Status
Printer : An error occurred.
Scanner : Sleep mode.

Error Information
No paper.
Error Details (Total : 1 errors)

Consumables Information

Paper Information			
Paper Source	Paper Level	Paper Size	Paper Type
Multi-Purpose Tray	None	Unknown	Undefined
Drawer 1	Empty	A4	Plain 2 (76-90 g/m2)

Basic Tools
Access Received/Stored Files
Direct Print
Address Book

In the left-hand column, click on “Send” and then on the Right, Click on “Network Settings – E-Mail/IFax Settings”

imageRUNNER ADVANCE DX iR-ADV C5850 ID66398 / iR-ADV C5850 / Sales
Settings/Registration
To Portal Login User : Administrator Log Out
E-Mail to System Manager

Restart Device
Apply Setting Changes

Preferences
Paper Settings
Timer/Energy Settings
Network Settings
External Interface
Volume Settings

Adjustment/Maintenance
Adjust Image Quality

Function Settings
Common Settings
Copy
Printer
Send
Receive/Forward
Store/Access Files

Settings/Registration : Function Settings : Send
Function Settings : Send
Last Updated : 05/05/2022 11:47:44

- Output Report
- TX/RX User Data List
- Common Settings
- TX Report/Communication Management Report
- Network Settings - E-Mail/IFax Settings**
- Communications Settings - E-Mail/IFax Settings
- S/MIME Settings
- Limit New Destination
- Favorite Settings
- Limit Send Destination

Now you can view your SMTP setting and fill in appropriately. Follow the example below for the correct Gmail configuration

Network Settings - E-Mail/I-Fax Settings

OK Cancel

SMTP/POP Settings

*The setting for [SMTP Server] will be applied to [Check SMTP Connection], and the settings for [POP Server], [POP Login Name], and [POP Password] will be applied to [Check POP Connection].

Check SMTP Connection Check POP Connection

SMTP RX :
 POP RX

SMTP Server :

E-Mail Address :

POP Server :

POP Login Name :

POP Password :

Confirm :

POP Interval : min. (0=Off/1-99)

Specify Port Number for SMTP TX/POP RX

SMTP TX : (1-65535)

POP RX : (1-65535)

Authentication/Encryption Settings

Allow TLS (POP)
POP Authentication Method :

Use POP Authentication Before Sending

Confirm TLS Certificate for POP RX

Add CN to Verification Items

Allow TLS (SMTP TX)

Use SMTP Authentication (SMTP AUTH)

User Name : (Max 64 characters)

Change Password

Password : (Max 32 characters)

Confirm : (Max 32 characters)

Disolav Authentication Screen When Sending